**VISION**
The Learning Center strives to be a dynamic, supportive, and student-centered learning environment by providing quality tutoring services and resources and fostering personal responsibility for students’ individual learning. We aim to help students achieve their learning potential and succeed academically.

**MISSION**
The mission of the Chandler-Gilbert Community College Learning Center is to support students’ academic learning by providing free instructional support and resources to reinforce and supplement classroom instruction and to help students achieve academic success.

**PHILOSOPHY**
The Learning Center’s philosophy is grounded in CGCC’s Instructional and Student Development philosophies. Students are the central focus of all Learning Center programs and services. We believe that all students are capable of learning and achieving. Center personnel make every effort to create a supportive environment where active learning takes place and is committed to fostering a dynamic, effective learning atmosphere.

**GOALS**
The goal of the CGCC Learning Center is to enhance student success by providing quality academic support services. We aim to help students become successful, independent learners, which is why free tutoring and learning resources are provided for students’ use. The objectives of tutoring are to:

- help students understand and learn the subject matter of an academic course
- assist students to become independent and active learners
- help students achieve their academic goals and prepare them for future classes

**CONTRIBUTIONS TO STUDENT SUCCESS & RETENTION**
The Learning Center contributes to student success and to CGCC’s mission and goals by providing student-centered instructional support services for developing skills, strategies, and behaviors that increase the effectiveness of the processes that improve learning outcomes. By helping students achieve their learning potential and succeed academically, the CGCC Learning Center programs and services significantly influence student success and retention.

“The Learning Center is one of the greatest assets of this college. The support is very appreciated and truly helps in my understanding of the subject matter. This service shows CGCC’s commitment to students’ success.”

— CGCC Student

**CORE VALUES**
- Learning
- Collaboration
- Excellence

The good relationships the Learning Center enjoys with employees and students are built on these values and on the Center’s commitment to act in concert with them.

**CULTURE**
- **Student-centered** – we are responsive, supportive and dedicated to students’ success and committed to providing a comfortable, friendly and safe environment where active learning takes place.
- **Collaborative** – we work closely with faculty and service departments to ensure learning assistance programs and services meet student needs.
- **Quality service** – we provide students the highest quality of learning and service and are committed to excellence.
OUR LEARNING SUPPORT SERVICES

Free Drop-In Tutoring
- Math & Science
- Writing Center
- English as a Second Language

Appointment Based Tutoring
- Accounting / Business Statistics
- Aviation
- Economics
- Information Technologies
- Nutrition
- Spanish / Foreign Language

Resources
- On-line Study Skills Resources
- Writing Workshops
- Handouts & Reference materials
- Writing Right @ CGCC Newsletter

PROGRESS & ACHIEVEMENTS
- During FY 2006-07 the Learning Center accommodated 24,521 student visits and 31,610 visit hours.
- Over a quarter of full-time students enrolled in credit classes @ Pecos Campus utilized the Center in 2006-07.
- In the 2005 Community College Survey of Student Engagement (CCSSE), students rated CGCC’s support to succeed, frequency and satisfaction with tutoring, math and writing labs significantly above the national mean.

Students who utilize tutoring services have more control over their educational destiny and are more likely to achieve their academic goals.

CGCC Learning Center/ Tutoring Services
Phone: 480.732.7231
Website: www.cgc.edu/lc
Location:
- Pecos Campus: Library, Second floor rooms L227, 228, and 229.
- Williams Campus: Academic Resource Center, ASU Academic Center Building.

FACULTY QUOTES:
“"The Learning Center, to me, is a tangible sign that at CGCC the goal is to enable students to achieve, not let them sink or swim."

“This is a resource that if used can make it possible for the majority of students to achieve their academic goals.”

STUDENT QUOTES:
“The tutors that have worked with me make me feel like I can do it . . . I can honestly say that they have contributed to my desire to continue my education. Thanks.”

“Thank you! If it weren’t for the tutoring center, I would never make it through my math courses. It’s wonderful to have a place to come when you just don’t get it.”

STAFF QUOTES:
“We have competent caring, enthusiastic people working to do their best to help our students. The atmosphere is conducive to learning and it’s a fun place for students to do their homework, get help if needed and even help their fellow students if possible.”

“I think that we provide an excellent atmosphere for learning. It’s not intimidating and overall I think that students find it to be a great place to study. . . . Also, I think one of the Center’s strengths is its flexibility with student tutors. By allowing us to work around our own class schedules, we’re still able to provide the Center with the knowledge of our subject as well as keep up with our studies.”

An EEO/AA institution